



Position Description

Zero8Hundred: Case Manager, Social Worker

Organization Background:

It is estimated that 15,000 Sailors and Marines stationed in San Diego leave service each year, and that half of these Veterans and their families will stay here. Studies show that military members can also face significant challenges in their transition to civilian life.

Zero8Hundred is an innovative collaboration among San Diego's military, government agencies, elected officials, nonprofits, businesses, and philanthropic institutions. Together, these organizations have developed a plan to better coordinate community resources for Veterans and their families, creating a system that will directly connect service members to critical transition resources as they exit the military. The services coordinated and offered under this program include education, employment, health & wellness, basic needs, and social / community connections – all part of a holistic veteran's wellness model.

Position Summary:

Title: Zero8Hundred Case Manager, Social Worker

Location: San Diego, CA

Reports to: Program Director

Salary: Based off Experience

Estimated Start date: May 2023

Military lifestyle experience strongly preferred.

Case Managers are responsible for supporting veterans and their families, who have enrolled in Zero8Hundred by building relationships with our transitioning service members and their families who are transitioning out of military service. Case Managers assist clients through five pillars of service that include employment, education, housing, health and wellness, basic needs, and social / community connections. Case Managers have a broad knowledge of community resources, have experience with helping individuals meet goals and understand the unique individual approach to case work.

ESSENTIAL FUNCTIONS

- Manages client cases in person, by phone, or virtually effectively meeting the needs of individuals by assisting them in establishing goals and creating a transition plan.
- Utilizes a Salesforce Case Management System entering case notes running reports and auditing records.
- Creates weekly, quarterly, and yearly reports on programmatic outcomes.
- Supports community outreach and public speaking events.
- Develops and fosters positive working relationships across a variety of organizations, including, but not limited to, DOD, non-profits, and private organizations and an ability to promote a unified, collaborative approach to care within these agencies.

- Participate in internal and external meetings as needed.
- Consults with clients, case managers, and VA personnel when concerns arise.

Additionally:

- Develops good working relationships among community and staff.
- Continues to learn about challenges related to military veterans and their families.
- Observes and Practices confidentiality, privacy, and dignity of each client.
- Adheres to the Code of Ethics established by the National Association of Social Workers (NASW)

QUALIFICATIONS and REQUIREMENTS

Knowledge and Experience

- Bachelor's or Master's degree required in Social Work
- 2+ years of Case Management experience
- 2+ years of experience working with Veterans, Active Duty, and their families.
- Good computer skills (Microsoft Office Suite / Salesforce)

To apply email resume and cover letter to info@zero8hundred.org