



MASTER SOCIAL WORKER, MSW (FT- Position)

Zero8hundred was launched in January 2015 and is committed to effectively assisting military service members, recent Veterans, and their spouses through the challenges of transition from active-duty service to civilian life in the Southern California community.

Zero8hundred coordinates community resources for transitioning service members, recent Veterans, and their families; directly connecting them to the critical transition resources they need to thrive in Southern California after they separate from active-duty service.

The services provided by **Zero8hundred** include peer counseling and referrals to post-military employment preparation and placement, educational opportunities, health and wellness services, basic needs assistance and social/community connections – all part of a holistic veterans' wellness model.

Zero8hundred programs are available to those interested in living, working, going to school, or drilling in Southern California (San Diego, Orange, Riverside, Imperial, or San Bernardino counties) following separation from active-duty service. Additionally, **Zero8hundred** provides its same services to Gold Star spouses and veterans, within a year of separation from active-duty service, as well as Reservists and California National Guardsmen following any 30+ day/out of area mobilization or activation. TSMs are eligible for **Zero8hundred** programs regardless of rank, rate, branch of service, discharge status, disability, or length of service. All **Zero8hundred** programs are available at no cost to those being served.

The **Zero8hundred** organization is seeking a highly motivated Master Social Worker, MSW who can support the overall organization and client engagement. This position manages a case load of transitioning service members as well as conducts community outreach and awareness of the mission.

This position is a full time, salaried position with the general hours being Monday through Friday 9-5pm; these hours may be subject to change with short notice. The work location for this position is expected to be in person and is physical located at 4699 Murphy Canyon Road, Suite 104, San Diego CA 92123

Key Duties and Responsibilities

Case Management:

- Builds rapport with assigned TSMs who have enrolled in the **zero8hundred** program.
- Assists assigned TSMs with crafting and executing their individual transition plans (ITPs) through a supportive social work model.
- Research potential resource providers to meet the transition needs of assigned TSMs.
 - Adds, reviews and updates information, regarding any researched resource providers, in the **zero8hundred** resource partner database.
- Identifies the vetted resource providers and opportunities uniquely best suited to meet their assigned TSMs' transition needs and makes "warm hand-off" referrals to connect their assigned TSMs to those resources.
- Conducts frequent wellness check-ins with assigned TSMs (following **zero8hundred**'s SOP protocols, and TSMs' requests), throughout their eligibility period, through telephone calls, emails, video conferences and office meetings to ensure their well-being and to monitor their progress towards executing their transition goals.
- Records, updates, and maintains accurately, and in a timely manner, all TSM data and outcomes in the **zero8hundred** case management database and other tracking software for follow-up and reporting.
- Supports the Program Director and CEO with day-to-day program operations and administration as requested.

- Encourages open expression of ideas and opinions for staff development and **zero8hundred** program improvement.
- Assists BSW and MSW Interns in program / client delivery

Community Outreach:

- Continues to learn about issues, resources and opportunities related to TSMs and shares this knowledge broadly with the **zero8hundred** Programs Team.
- Identifies, cultivates, and maintains effective working relationships with representatives from a wide variety of resource providers, partner organizations and other stakeholders in the military/veteran support community.
- Represents **zero8hundred** at partner and collaborative meetings and participates in internal and external committees and staff meetings as requested.

Knowledge, Skills, and Abilities

- MUST have earned a master's in social work (MSW) from an accredited university
- Experience as a veteran, military spouse, dependent or otherwise military-connected preferred.
- MUST have a valid Driver's License and current car insurance.
- Experience and comfort with public speaking and making presentations preferred.
- Experience developing positive, professional working relationships, across a variety of organizations, including, but not limited to, government agencies, non-profits, and private sector employers, with an ability to promote a unified, collaborative approach to care within these agencies preferred.
- Experience using MS Office, Salesforce and case management software preferred.

Physical Requirements and Work Environment: Work is typically performed in an office setting; employee regularly sits at a computer station and operates electronic equipment; occasionally lifts, carries, and positions objects weighing up to 20 pounds. Position involves regular use of a computer and keyboard, telephone, and face-to-face communications. Employee should be able to communicate clearly and professionally in all-of these manners. Employee may spend extended periods of time sitting, standing, walking, and driving including ride sharing possible long distances. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Compensation: The salary for this full-time, exempt position is competitive and commensurate with experience. Company benefits include 100% employer-paid medical and dental benefit coverage, 100% employer-paid life insurance, paid time off to include: designated holidays, vacation leave and sick leave, Simple IRA/Employer matching retirement plan, annual professional development stipend and business expense/mileage reimbursement.

Additional Information: This position requires a criminal background check prior to hire. No relocation offered.

Zero8hundred, Inc. provides equal employment opportunities to all employees and applicants without regard to race, color, religion, national origin, ancestry, gender, sex, gender identity or expression, age, medical condition, sexual orientation, marital status, citizenship, pregnancy, physical or mental disability, genetic information, veteran status, military status, caregiver status or any other characteristic protected by federal, state or local laws.